

WHO CAN SEND EMAILS TO ME?

When you request DeBN, you consent to service by email of ONLY orders and court-generated notices. The BNC will send emails to you on behalf of the court.

All other parties, including creditors, attorneys, and trustees, must serve documents upon you by U.S. Mail, or pursuant to other applicable court rules.

HOW LONG AM I ENROLLED IN DEBN?

You are enrolled in DeBN as long as your account is active.

This means you will receive electronic notice of orders and court-generated notices in **any current or future bankruptcy case or adversary proceeding from any bankruptcy court district** in which your name and address in that case match the name and address on your DeBN account. This includes cases in which you are a creditor, plaintiff or defendant.

CAN MY ACCOUNT BE DEACTIVATED?

Your DeBN account can be deactivated if:

- 1) The BNC was notified of an email delivery failure (a “bounce-back” email);
- 2) You file a *Debtor Electronic Noticing Request* form requesting deactivation; or
- 3) Your mailing address on file with the court changes and it no longer matches the mailing address on the DeBN account.

If a DeNB account is deactivated, BNC sends orders and court-generated notices to the debtor's mailing address on file with the court.

WHAT ARE THE ADVANTAGES OF DEBN?

- **DeBN is FREE** - There is no charge to register or to view orders and court-generated notices sent to you by email.
- **DeBN is FAST** - Receive orders and court-generated notices the same day they are filed, and the same day your attorney receives them.
- **DeBN is CONVENIENT** - Access orders and court-generated notices anywhere you have internet access.

QUESTIONS ABOUT DEBN?

Contact the U.S. Bankruptcy Court at helpdesk@canb.uscourts.gov

U.S. Bankruptcy Court Locations

San Francisco Division

450 Golden Gate Ave, 18th Floor
San Francisco, CA 94102

Santa Rosa Division

99 South "E" Street
Santa Rosa, CA 95404

San Jose Division

280 South First Street, Room 3035
San Jose, CA 95113-3099

Oakland Division

1300 Clay Street, Suite 300
Oakland, CA 94612



United States Bankruptcy
Court Northern District of
California

Debtor Electronic Bankruptcy Noticing

Email Delivery of Orders and
Court-Generated Notices for Debtors



**FREE
FAST
CONVENIENT**

WHAT IS DeBN?

DEBTOR ELECTRONIC BANKRUPTCY NOTICING (DeBN) is a **FREE** and voluntary service that allows debtors to request delivery of orders and court-generated notices by email rather than by U.S. Mail at a mailing address.

WHO IS THE BNC?

The **BANKRUPTCY NOTICING CENTER (BNC)** sends orders and court-generated notices from all bankruptcy courts to debtors and other parties in bankruptcy cases.

WHAT ARE ORDERS AND COURT-GENERATED NOTICES?

Orders and court-generated notices are documents filed by bankruptcy courts. **Here are some examples:**

- Notice of Document Filing Deficiency
- Notice of Requirement to Complete Course in Financial Management
- Order Confirming Chapter 13 Plan
- Order of Discharge of Debtor
- Order on Motion for Relief from Stay
- Order of Dismissal

HOW DO I REQUEST DeBN?

SIGN UP FOR DeBN - It's easy!

1. **Obtain** a *Debtor Electronic Noticing Request* form at the Court website www.canb.uscourts.gov or the clerk's office.
2. **Complete and sign** the form.
3. **File the completed form** with the divisional office of the Court where the debtor's case is pending, or the debtor's attorney may file it electronically.



HOW DO I ACTIVATE MY ACCOUNT?

1. Once the Bankruptcy Court opens your DeBN account, you will receive an email confirming your registration.
2. **To activate your DeBN account**, click on the "Activate my account!" link inside the email confirming your registration.
3. The BNC sends a second email confirming activation. This email will contain your personal DeBN account information.

IS DeBN FREE?

Yes, DeBN is free. There is no cost to view or save an order or court-generated notice.

WILL DeBN EMAILS CONTAIN MORE THAN ONE DOCUMENT?

No. Each order and court-generated notice is sent to you as a single PDF attachment to the email. A separate email is sent for each order and court-generated notice.

HOW MANY TIMES CAN I VIEW A DOCUMENT?

There is no limit to the number of times a PDF attachment can be viewed. PDF attachments can be printed, saved to a computer, or retained in an email for viewing any time.

WHAT IF A DOCUMENT IS TOO BIG TO EMAIL?

If a PDF exceeds 8 MB of information, it is too large to send to you by email. In this instance, it will be sent by U.S. Mail to your mailing address. Your DeBN account remains active.

To learn more about DeBN, or to download DeBN forms, please visit the court's website at www.canb.uscourts.gov